

This is to certify that  
**Simon Hewins**

Has achieved the  
**ITIL® Intermediate certificate in IT Service Operation**

Effective from **20 April 2017**

Expiry date

**N/A**

Certificate number **00345591**

Candidate number

**GR35794152  
ID11330909**

Signature



Peter Hepworth, CEO, AXELOS

Signature



Paul Fletcher, CEO, BCS, The Chartered Institute for IT

Check the authenticity of this certificate at <http://www.bcs.org/eCertCheck>

This certificate remains the property of the Issuing Examination Institute and shall be returned immediately upon request.

