

This is to certify that  
**Simon Hewins**

Has achieved the  
**ITIL® Intermediate certificate in IT Continual Service  
Improvement**

Effective from **21 November 2017**

Expiry date

**N/A**

Certificate number **00393360**

Candidate number

**KU36685831  
ID11776325**

Signature



Peter Hepworth, CEO, AXELOS

Signature



Paul Fletcher, CEO, BCS, The Chartered Institute for IT

Check the authenticity of this certificate at <http://www.bcs.org/eCertCheck>

This certificate remains the property of the Issuing Examination Institute and shall be returned immediately upon request.

